

# GRI G4.0 Index



## GRI G4.0 DISCLOSURES

The table below shows where CCE's information and data corresponding to the Global Reporting Initiative's G4 Guidelines can be found.

The majority of information is located in CCE's Corporate Responsibility and Sustainability Factsheets 2014/2015. For some indicators, information is also included from the CCE Annual Report, CCE Form 10-K, 2014 Proxy Statement, CCE Carbon Disclosure Project submission, and our corporate website [www.cokecce.com](http://www.cokecce.com)

References abbreviated as follows:

<b>CRS</b>	CCE Corporate Responsibility and Sustainability Report 2014/2015
<b>AR</b>	CCE Annual Report 2014
<b>AR 10K</b>	CCE Form 10-K (within CCE Annual Report 2014)
<b>Proxy</b>	2015 Proxy Statement
<b>CDP C</b>	Carbon Disclosure Project Submission – Carbon
<b>CDP W</b>	Carbon Disclosure Project Submission – Water

G4.0 Indicator	Description	Cross-reference or answer	Additional information	UNGC cross-reference
<b>STRATEGY AND ANALYSIS</b>				
G4-1	Statement from the most senior decision-maker of the organization	CRS – CEO Statement Factsheet 2		CEO Statement
G4-2	Description of key impacts, risks and opportunities	CRS – About this Report Factsheet 1; CRS – Our Sustainability Plan Factsheet 3; CRS – Wellbeing Issuesheet 06; CRS – Climate Change Issuesheet 09; CRS – Resource Scarcity Issuesheet 14; CRS – Water Issuesheet 17; CRS – Sustainable Sourcing Issuesheet 20; CRS – Employment and Diversity Issuesheet 23; CRS – Stakeholders and Materiality Factsheet 27; AR 10K		
<b>ORGANIZATIONAL PROFILE</b>				
G4-3	Name of the organization	Coca-Cola Enterprises Inc.; CRS – About this Report Factsheet 1		
G4-4	Primary brands, products and/or services	CRS – Our Business Factsheet 4; AR 10K; <a href="http://cokecce.com">cokecce.com</a>		
G4-5	Location of the organization's headquarters	CRS – Our Business Factsheet 4	Atlanta, Georgia, (United States)	
G4-6	Number of countries where the organization operates, and names of countries where the organization has significant operations	CRS – About this Report Factsheet 1; CRS – Our Business Factsheet 4		
G4-7	Name of ownership and legal form	AR 10K		
G4-8	Markets served	CRS – About this Report Factsheet 1; CRS – Our Business Factsheet 4		
G4-9	Scale of the organization	CRS – Our Business Factsheet 4; AR 10K		
G4-10	Workforce information	CRS – Our Business Factsheet 4; CRS – Employment and Diversity Factsheet 24	Coca-Cola Enterprises does not collect employment numbers based on type of employment contract, as defined by the GRI G4 Guidelines. Coca-Cola Enterprises' work is not substantially performed by workers who are legally recognized as self-employed or who are employees of contractors. We do not have material seasonal variations in employment numbers. We will work to expand our disclosure in the coming years in this area.	Principle 6
G4-11	Percentage of total employees covered by collective bargaining agreements	CRS – Employment and Diversity Factsheet 24		Principle 3
G4-12	Organization's supply chain	CRS – Our Value Chain Factsheet 4; CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		
G4-13	Significant changes during the reporting period regarding the organization's size structure, ownership, or its supply chain	CRS – Our Business Factsheet 4; AR 10K		

G4.0 Indicator	Description	Cross-reference or answer	Additional information	UNGC cross-reference
G4-14	Report whether and how the precautionary approach or principle is addressed by the organization	CRS – Governance Factsheet 28		
G4-15	List externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses.	CRS – About this Report Factsheet 1; CRS – Stakeholder and Materiality Factsheet 27; CRS – Governance Factsheet 28; cokecce.com		
G4-16	List memberships of association and national or international advocacy organizations	CRS – Recycling Factsheet 16; CRS – Stakeholders and Materiality Factsheet 27		
<b>IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES</b>				
G4-17	A. List all entities included in the organization's consolidated financial statements or equivalent documents B. Report whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report.	See Explanation	Coca-Cola Enterprises publishes an annual 10-K, which includes all company-owned or controlled operations. The scope of the sustainability report can be found in CRS – About this Report Factsheet 1.	
G4-18	A. Explain the process for defining the report content and the Aspect Boundaries B. Explain how the organization has implemented the Reporting Principles for Defining Report Content	CRS – About this Report Factsheet 1; CRS – Our Sustainability Plan Factsheet 3; CRS – Our Stakeholders and Materiality Factsheet 27		
G4-19	Material Aspects identified in the process for defining report content	CRS – Our Stakeholders and Materiality Factsheet 27		
G4-20	For each material Aspect, report the Aspect Boundary within the organization	CRS – Our Stakeholders and Materiality Factsheet 27		
G4-21	For each material Aspect, report the Aspect Boundary outside the organization	CRS – Our Stakeholders and Materiality Factsheet 27	Aspects where impacts occur outside of the organization are applicable throughout all geographies of our operations.	
G4-22	Report the effect of any restatements of information provided in previous reports and the reasons for such restatements	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11; CRS – Transport and Distribution Factsheet 12; CRS – Water Stewardship Factsheet 18; CRS – Employment and Diversity Factsheet 24; CRS – 2014 Data Tables Factsheet 29		
G4-23	Report significant changes from previous reporting periods in Scope and Aspect Boundaries.	CRS – Our Sustainability Plan Factsheet 3; CRS – Stakeholders and Materiality Factsheet 27		
<b>STAKEHOLDER ENGAGEMENT</b>				
G4-24	List of stakeholder groups engaged by the organization	CRS – Our Stakeholders and Materiality Factsheet 27; CRS – All Factsheets		
G4-25	Basis for identification and selection of stakeholders with whom to engage	CRS – Our Stakeholders and Materiality Factsheet 27		
G4-26	Organization's approach to stakeholder engagement	CRS – Our Stakeholders and Materiality Factsheet 27		
G4-27	Key topics and concerns that have been raised through stakeholder engagement	CRS – Our Stakeholders and Materiality Factsheet 27		
<b>REPORT PROFILE</b>				
G4-28	Reporting period for information provided	CRS – About this report Factsheet 1		
G4-29	Date of most recent previous report	CRS – About this report Factsheet 1		
G4-30	Reporting cycle	CRS – About this report Factsheet 1		
G4-31	Contact point for questions regarding the report or its content	CRS – About this Report Factsheet 1		
G4-32	A. Report the 'in accordance' option the organization has chosen B. Report the GRI Content Index for the chosen option C. Report the reference to the External Assurance Report	CRS – About this Report Factsheet 1; CRS – Assurance Statement Factsheet 30; CRS – GRI G4.0 Index	This report has been prepared in accordance with GRI G4.0 Core requirements.	
G4-33	Organization's policy and current practice with regard to seeking external assurance for the report	CRS – About this Report Factsheet 1; CRS – Assurance Statement Factsheet 30; CRS – GRI G4.0 Index		
<b>GOVERNANCE</b>				
G4-34	Governance structure of the organization, including committees of the highest governance body	CRS – Governance Factsheet 28; Proxy		
G4-35	Process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees	CRS – Governance Factsheet 28		
G4-36	Report whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body	CRS – Governance Factsheet 28; AR 10K	The highest level of direct responsibility for sustainability within Coca-Cola Enterprises is Laura Brightwell, Senior Vice President of Public Affairs and Communications.	
G4-39	Report whether the Chair of the highest governance body is also an executive officer	CRS – Governance Factsheet 28; AR 10K	John F Brock serves as both the Chief Executive Officer and the Chairman of the Board of Directors.	
G4-51	Remuneration policies for the highest governance body and senior executives by types of remuneration	AR 10K; Proxy		

G4.0 Indicator	Description	Cross-reference or answer	Additional information	UNGC cross-reference
<b>ETHICS AND INTEGRITY</b>				
G4-56	Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics	CRS – Governance Factsheet 28; www.cokecce.com		Principle 10
G4-57	Report the internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity	CRS – Governance Factsheet 28		
G4-58	Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity	CRS – Governance Factsheet 28		
<b>SPECIFIC STANDARD DISCLOSURES: ASPECTS</b>				
Aspects	CRS – Stakeholders and Materiality Factsheet 27		G4 Aspects Mapping is listed in total in the Our Stakeholders and Materiality Factsheet 27.	

GRI G4 Material Aspect	Indicator	Description	Indicator cross-reference or answer	Omissions and explanations	UNGC cross-reference
<b>ECONOMIC</b>					
Economic Performance	G4-DMA		CRS – Our Business Factsheet 4; CRS – Wellbeing Issue Sheet 6; CRS – Climate Change Issue Sheet 9; CRS – Resource Scarcity Issue Sheet 14; CRS – Water Issue Sheet 17; CRS – Sustainable Sourcing Issue Sheet 20; CRS – Employment and Diversity Issue Sheet 23; AR; AR 10K		
Economic Performance	G4-EC1	Direct economic value generated and distributed	CRS – Our Business Factsheet 4; AR; AR 10K	Within our annual report we disclose key segment financial information split between Europe and Corporate segments, including net sales and operating income, as well as net sales contribution for the countries which make up the greatest proportion of our business. We also file individual company statutory accounts, these are publicly available for the countries which make up the greatest proportion of our business, via the relevant country repositories.	
Economic Performance	G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change	CRS – Climate Change Issue Sheet 9; CRS – Water Issue Sheet 17; CRS – Resource Scarcity Issue Sheet 20; AR 10K, p 7-11		Principle 7
Economic Performance	G4-EC3	Coverage of the organization's defined benefit plan obligations	AR 10K		
Indirect Economic Performance	G4 – DMA		CRS – Our Business Factsheet 4; CRS – Wellbeing Issue Sheet 6; CRS – Wellbeing: Active Lifestyles Factsheet 8; CRS – Climate Change Issue Sheet 9; CRS – Resource Scarcity Issue Sheet 14; CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16; CRS – Water Issue Sheet 17; CRS – Sustainable Sourcing Issue Sheet 20; CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22; CRS – Employment and Diversity Issue Sheet 23; CRS – Employment and Diversity Factsheet 24; CRS – Community Factsheet 26; AR; AR 10K		
Indirect Economic Performance	G4- EC7	Development and impact of infrastructure investments and services supported	CRS – Our Business Factsheet 4; CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16; CRS – Sustainable Sourcing Issue Sheet 20; CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22; CRS – Employment and Diversity Factsheet 24; CRS – Community Factsheet 26		
Indirect Economic Performance	G4- EC8	Significant indirect economic impacts, including the extent of impacts	CRS – Our Business Factsheet 4; CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16; CRS – Sustainable Sourcing Issue Sheet 20; CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22; CRS – Employment and Diversity Factsheet 24; CRS – Community Factsheet 26		

GRI G4 Material Aspect	Indicator	Description	Indicator cross-reference or answer	Omissions and explanations	UNGC cross-reference
<b>ENVIRONMENTAL</b>					
Materials	G4-DMA		CRS – Resource Scarcity Issue Sheet 14; CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16; CRS – Water Issue Sheet 17; CRS – Water Stewardship Factsheet 18; CRS – Protecting and Replenishing the Water We Use Factsheet 19		
Materials	G4-EN1	Materials used by weight or volume	CRS – Sustainable Packaging Factsheet 15	We are not currently able to disclose volume information for raw ingredients. We will continue to evolve our reporting approach on this indicator.	
Materials	G4-EN2	Percentage of materials used that are recycled input materials	CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16		
Energy	G4-DMA		CRS – Climate Change Factsheet 9; CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11		
Energy	G4-EN3	Energy consumption within the organization	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11		Principles 7, 8
Energy	G4-EN5	Energy intensity	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11		Principle 8
Energy	G4-EN6	Reduction of energy consumption	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11; CRS – Transportation and Distribution Factsheet 12; CRS – Cold Drinks Equipment Factsheet 13		Principle 8
Energy	EN7	Reductions in energy requirements of products and services	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11; CRS – Transportation and Distribution Factsheet 12; CRS – Cold Drinks Equipment Factsheet 13		
Water	G4-DMA		CRS – Water Issue Sheet 17; CRS – Water Stewardship Factsheet 18; CRS – Protecting and Replenishing the Water We Use Factsheet 19		
Water	G4-EN8	Total withdrawal by source	CRS – Water Stewardship Factsheet 18; CRS – Protecting and Replenishing the Water We Use Factsheet 19; CDP W		Principles 7, 8
Water	G4-EN9	Water sources significantly affected by withdrawal of water	CRS – Water Stewardship Factsheet 18; CRS – Protecting and Replenishing the Water We Use Factsheet 19; CDP W		
Emissions	G4-DMA		CRS – Climate Change Issue Sheet 9; CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11; CRS – Transportation and Distribution Factsheet 12; CRS – Cold Drinks Equipment Factsheet 13		Principles 7, 8
Emissions	G4-EN15	Direct greenhouse gas emissions (scope 1)	CRS – Our Carbon Footprint Factsheet 10; CDP C		Principles 7, 8
Emissions	G4-EN16	Energy indirect greenhouse gas emissions (scope 2)	CRS – Our Carbon Footprint Factsheet 10; CDP C		Principles 7, 8
Emissions	G4-EN17	Other indirect greenhouse gas emissions (scope 3)	CRS – Our Carbon Footprint Factsheet 10; CDP C		Principle 8
Emissions	G4-EN18	Greenhouse gas emissions intensity	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11; CRS – 2014 CRS Data Table Factsheet 29; CDP C		Principles 8, 9
Emissions	G4-EN19	Reduction of greenhouse gas emissions	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11; CRS – Transport and Distribution Factsheet 12; CRS – Cold Drinks Equipment Factsheet 13; CRS – 2014 CRS Data Table Factsheet 29; CDP C		Principles 8, 9
Emissions	G4-EN20	Emissions of ozone-depleting substances	CRS – Our Carbon Footprint Factsheet 10	We do not have PFC or SF6 emissions.	
Emissions	G4-EN21	NOx, SOx and other significant air emissions	CRS – Our Carbon Footprint Factsheet 10	We do not have NOx, Sox and other significant air emissions.	
Effluents and Waste	G4-DMA		CRS – Water Issue Sheet 17; CRS – Water Stewardship Factsheet 18; CRS – Resource Scarcity Issue Sheet 14; CRS – Recycling Factsheet 16		
Effluents and Waste	G4-EN22	Total water discharge by quality and destination	CRS – Water Stewardship Factsheet 18; CRS – 2014 Data Table Factsheet 29		Principles 8
Effluents and Waste	G4-EN23	Total water discharge by quality and destination	CRS – Recycling Factsheet 16		
Effluents and Waste	G4-EN24	Total number and volume of significant spills		Zero incidents of significant spills.	

GRI G4 Material Aspect	Indicator	Description	Indicator cross-reference or answer	Omissions and explanations	UNGC cross-reference
Effluents and Waste	G4-EN25	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III and VIII and percentage of transported waste shipped internationally		We do not transport waste deemed to be hazardous under the terms of the Basel Convention Annex I, II, III and VIII.	
Products and services	G4-DMA		Same as for EN27		
Products and services	G4-EN27	Extent of impact mitigation of environmental impacts of products and services	CRS – Our Carbon Footprint Factsheet 10; CRS – Energy and Renewable Energy Factsheet 11; CRS – Transportation and Distribution Factsheet 12; CRS – Cold Drinks Equipment Factsheet 13; CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16; CRS – Water Stewardship Factsheet 18; CRS – Protecting and Replenishing The Water We Use Factsheet 19		Principles 7, 8, 9
Compliance	G4-DMA		CRS – Governance Factsheet 28		
Compliance	G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	CRS – Governance Factsheet 28	Zero significant fines or non-monetary sanctions in 2014.	
Transport	G4-DMA		CRS – Climate Change Issue Sheet 9; CRS – Transportation and Distribution Factsheet 12		
Transport	G4-EN30	Significant environmental impacts of transporting products and other goods and materials for the organization's operations, and transporting members of the workforce	CRS – Transportation and Distribution Factsheet 12	Methodology on cokece.com.	Principle 8
Overall	G4-DMA		CRS – Climate Change Issue Sheet 10; CRS – Energy & Renewable Energy Factsheet 11; CRS – Transportation & Distribution Factsheet 12; CRS – Cold Drinks Equipment Factsheet 13; CRS – Resource Scarcity Issue Sheet 14; CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16		
Overall	G4-EN31	Total environmental protection expenditures and investments by type	CRS – Energy & Renewable Energy Factsheet 11; CRS – Transportation & Distribution Factsheet 12; CRS – Cold Drinks Equipment Factsheet 13; CRS – Sustainable Packaging Factsheet 15; CRS – Recycling Factsheet 16		
Supplier Environmental Assessment	G4-DMA		CRS – Sustainable Sourcing Issue Sheet 20; CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		
Supplier Environmental Assessment	G4-EN32	Percentage of new suppliers that were screened using environmental criteria	CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22	Our SGPs require that suppliers will comply with all applicable local and national environmental laws. For example, this includes ensuring that updated permissions, environmental licenses and monitoring reports such as for air emissions and wastewater discharge are available; and that records are available to confirm that generated wastes are disposed of in accordance with local regulations and managed while on site to prevent environmental contamination or worker risk.	

GRI G4 Material Aspect	Indicator	Description	Indicator cross-reference or answer	Omissions and explanations	UNGC cross-reference
<b>SOCIAL: LABOR PRACTICES AND DECENT WORK</b>					
Employment	G4-DMA		CRS – Employment and Diversity Issue Sheet 23; CRS – Employment and Diversity Factsheet 24		
Employment	G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region	CRS – Employment and Diversity Factsheet 24	We will continue to evolve our reporting to expand our disclosure on this indicator in the future.	Principle 6
Occupational Health and Safety	G4-DMA		CRS – A Safe, Healthy Workplace Factsheet 25		
Occupational Health and Safety	G4-LA6	Type of injury and rates of injury, occupational diseases, lost days and absenteeism, and total number of work related fatalities, by region and by gender	CRS – A Safe, Healthy Workplace Factsheet 25	Whilst we capture contractor LTA data, we do not include it in our LTA figures, and we do not currently split this information by gender. We do not capture corporate level information on occupational disease rates. We will continue to evolve our reporting on this in the future. <b>Absentee rate by country and gender (2014)</b> <b>Belgium</b> – All Gender = 7.9% – Female = 5.8% – Male = 8.3% <b>France</b> – All Gender = 4.9% – Female = 5.0% – Male = 4.9% <b>GB</b> – All Gender = 3.4% – Female = 5.3% – Male = 2.6% <b>Luxembourg</b> – All Gender = 4.9% – Female = 1.9% – Male = 5.6% <b>Netherlands</b> – All Gender = 0.3% – Female = 0.3% – Male = 0.3% <b>Norway</b> – All Gender = 5.5% – Female = 6.0% – Male = 5.4% <b>Sweden</b> – All Gender = 5.1% – Female = 7.1% – Male = 4.5% Methodologies are available on cokecce.com	
Training and Education	G4-DMA		CRS – Employment and Diversity Issue Sheet 23; CRS – Employment and Diversity Factsheet 24		
Training and Education	G4-LA9	Average hours of training per year per employee by gender, and by employee category	CRS – Employment and Diversity Factsheet 24	We do not currently break down our training information by gender or employee category. We will continue to evolve our reporting on this indicator in the future.	
Training and Education	G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender, and by employee category	CRS – Employment and Diversity Factsheet 24	We do not currently break down our training information by gender or employee category. We will continue to evolve our reporting on this indicator in the future.	
Diversity and Equal Opportunity	G4-DMA		CRS – Employment and Diversity Issue Sheet 23; CRS – Employment and Diversity 24; CRS – Governance Factsheet 28		
Diversity and Equal Opportunity	G4-LA12	Composition of governance bodies and breakdown of employees per employee category, according to gender, age group, minority group membership, and other indications of diversity	CRS – Employment and Diversity 24; CRS – Governance Factsheet 28; AR 10K	CCE does not capture minority group information on all employees across all of our territories, in accordance with local law. We will work to continue to evolve our reporting on this indicator in the future, where possible.	Principle 6
Equal Remuneration for Women and Men	G4-DMA		CRS – Employment and Diversity Factsheet 24		
Equal Remuneration for Women and Men	G4-LA13	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	CRS – Employment and Diversity Factsheet 24	We do not currently split out salary ratio based upon significant locations of operation. We will work to continue to evolve our reporting on this indicator in the future, where possible.	
Supplier Assessment for Labor Practices	G4-DMA		CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		
Supplier Assessment for Labor Practices	G4-LA14	Percentage of new suppliers that were screened using labor practices criteria	CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		

GRI G4 Material Aspect	Indicator	Description	Indicator cross-reference or answer	Omissions and explanations	UNGC cross-reference
<b>SOCIAL – HUMAN RIGHTS</b>					
Supplier Human Rights Assessment	G4-DMA		CRS – Sustainable Sourcing Issue Sheet 20; CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		
Supplier Human Rights Assessment	G4-HR10	Percentage of new suppliers that were screened using human rights criteria	CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		Principle 2
<b>SOCIETY</b>					
Local Communities	G4-DMA		CRS – Wellbeing Issue Sheet 6; CRS – Wellbeing: Active Lifestyles Factsheet 8; CRS – Water Issue Sheet 17; CRS – Water Stewardship Factsheet 18; CRS – Protecting and Replenishing The Water We Use Factsheet 19; CRS – Employment and Diversity Issue Sheet 23; CRS – Community Factsheet 26		
Local Communities	G4-SO1	Percentage of operations with implemented local community engagement, impact assessments and development programs	CRS – Wellbeing: Active Lifestyles Factsheet 8; CRS – Water Stewardship Factsheet 18; CRS – Protecting and Replenishing The Water We Use Factsheet 19; CRS – Community Factsheet 26	We will continue to evolve our disclosure on this indicator in the future.	
Anti-Corruption	G4-DMA		CRS – Governance Factsheet 28		
Anti-Corruption	G4-SO4	Communication and training on anti-corruption policies and procedures	CRS – Governance Factsheet 28	We have a zero-tolerance approach to corruption. Annual training on our Code of Business Conduct, through our RIGHT Way training course, aims to ensure that employees understand applicable anti-bribery and anti-corruption laws and act in compliance with those. This training is required for all employees, including our CEO. Our Chairman of the Board and Chief Executive Officer, together with our Sr. Vice President and General Counsel have communicated on our Anti-Corruption policy through an e-mail to all employees. The policy is available on our internal Ethics and Compliance website. Our Code of Business Conduct, which includes clauses pertaining to complying with anti-corruption laws, is approved by our Board of Directors. Our Board of Directors have not attended RIGHT Way training courses. Further information on our Code of Business Conduct can be found on <a href="http://www.cokecce.com">www.cokecce.com</a> .	Principle 10
Anti-Corruption	G4-SO5	Confirmed incidents of corruption and actions taken	CRS – Governance Factsheet 28	We will continue to evolve our disclosure on this indicator in the future.	
Public Policy	G4-DMA		CRS – Innovate for the Future Factsheet 5; CRS – Wellbeing Issue Sheet 6; CRS – Wellbeing: Product Portfolio Factsheet 7; CRS – Resource Scarcity Issue Sheet 14; CRS – Governance Factsheet 28		
Public Policy	G4-SO6	Total value of political contributions by country and recipient/beneficiary	CRS – Governance Factsheet 28		
Supplier Assessment for Impacts on Society	G4-DMA		CRS – Sustainable Sourcing Issue Sheet 20; CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		
Supplier Assessment for Impacts on Society	G4-SO9		CRS – Sustainable Agriculture Factsheet 21; CRS – Suppliers and Sustainability Factsheet 22		

GRI G4 Material Aspect	Indicator	Description	Indicator cross-reference or answer	Omissions and explanations	UNGC cross-reference
<b>PRODUCT RESPONSIBILITY</b>					
Customer Health and Safety	G4-DMA		CRS – Wellbeing Issue Sheet 6; CRS – Wellbeing: Product Portfolio Factsheet 7		
Customer Health and Safety	G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	CRS – Wellbeing: Product Portfolio Factsheet 7	All products are assessed for health and safety impacts.	
Product and Service Labeling	G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	CRS – Wellbeing: Product Portfolio Factsheet 7	Zero issues of non-compliance in 2014.	
Product and Service Labelling	G4-DMA		CRS – Wellbeing Issue Sheet 6; CRS – Wellbeing: Product Portfolio Factsheet 7		
Product and Service Labelling	G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements.	CRS – Wellbeing: Product Portfolio Factsheet 7	100% of our products are assessed for compliance against our commitment to ensure clear nutritional labelling on front of pack across all our products.	
Product and Service Labeling	G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	CRS – Wellbeing: Product Portfolio Factsheet 7	Zero issues of non-compliance in 2014.	
Product and Service Labelling	G4-PR5	Results of surveys measuring consumer satisfaction	CRS – Our Stakeholders and Materiality Factsheet 27; CRS – 2014 CRS Data Table Factsheet 29	In 2014, we ranked number one in three of our Markets (Belgium, Netherlands and Sweden), number 3 in France and number nine in GB, in terms of Customer Service, through the Advantage Group Survey. 1.17 was the rate of product quality complaints per million units sold in 2014.	
Marketing Communication	G4-DMA		CRS – Wellbeing Issue Sheet 6; CRS – Wellbeing: Product Portfolio Factsheet 7		
Marketing Communication	G4-PR6	Sale of banned or disputed products		We do not sell any banned or disputed products.	
Marketing Communication	G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	CRS – Wellbeing: Product Portfolio Factsheet 7	Zero issues of non compliance in 2014.	
Compliance	G4-DMA		CRS – Wellbeing Issue Sheet 6; CRS – Wellbeing Product Portfolio Factsheet 7; CRS – Resource Scarcity Issue Sheet 14; CRS – Sustainable Packaging Factsheet 15; CRS – Governance Factsheet 28		
Compliance	G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	CRS – Governance Factsheet 28	Zero issues of non compliance in 2014.	